Roll No.

Total No. of Questions: 09]

[Total No. of Pages: 02

Paper ID [HU101]

(Please fill this Paper ID in OMR Sheet)

B.Tech. (Sem. - 1st/2nd)

COMMUNICATION SKILLS (HU - 101)

Time: 03 Hours

Maximum Marks: 60

Instruction to Candidates:

- 1) Section A is Compulsory.
- 2) Attempt any Five questions from section B & C.
- 3) Select at least **Two** questions from section B & C.

Section - A

Q1)

(2 Marks Each)

- a) Write short notes on the following:
 - i) Importance of Communication.
 - ii) Reading Models.
 - iii) Audio Visual Aids.
 - iv) Physical Barriers to Listening.
 - v) Role of Tongue in Speech Mechanism.

b)

- i) Use the following as Nouns and Verbs: Toy, Watch.
- ii) Substitute with one word: Disbeliever of God, A thing which catches fire easily.
- iii) Change into complex sentences:
 - 1) Does he wish her to help him?
 - 2) It is too cold to drink.
- iv) Change into negative sentence (without changing the sense/meaning):
 - 1) He is more intelligent than his brother.
 - 2) He tried every plan.
- v) What do following stand for?: AD, UNO.

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Section - B

(8 Marks Each)

- Q2) Discuss the process and kinds of communication.
- Q3) Discuss the process and purposes of reading.
- **Q4)** Elaborate various aspects of scientific and technical writing.
- Q5) (a) Transform the following sentences into simple sentences:
 - (i) Unless he uses specs he cannot study at night.
 - (ii) He congratulated me because I had stood first.
 - (iii) He must work hard or he will fail.
 - (iv) She is angry, yet she is not complaining.
 - (b) Define any two of the following technical terms: Gravitation, Electrolysis, Atom.

Section - C

(8 Marks Each)

- **Q6)** Imagine you are Kamlesh Sabharwal, Accounts Officer, Global Systems (P) Limited, Chandigarh. Write a letter to HCL Infosystems (P) Limited requesting them to expedite supply against an earlier placed order. Invent all details yourself.
- Q7) Discuss effective listening and feedback skills.
- Q8) What are fricatives? Discuss various categories of fricatives in detail.
- Q9) What points must be borne in mind while attending telephone calls?